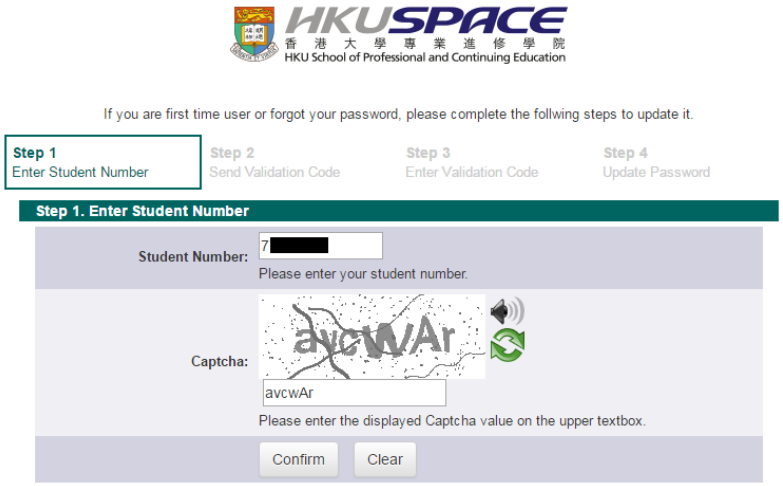
User Guide of Forgot Password for Student and First Time User

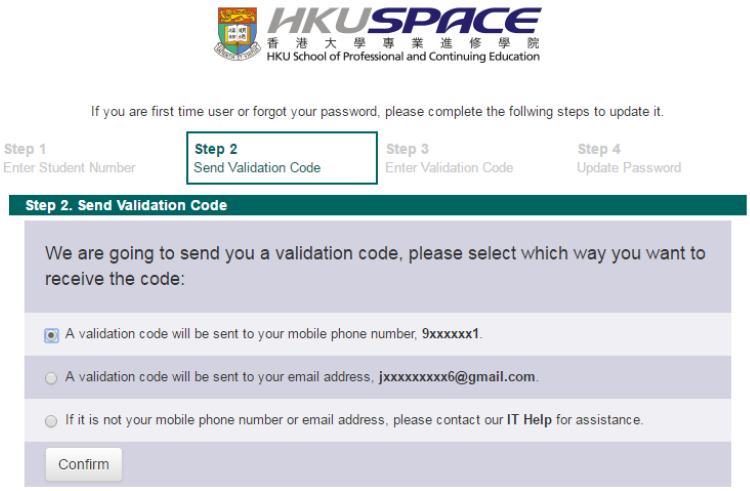
1. Enter Personal Information

Enter your student number, Captcha and click “Confirm”.



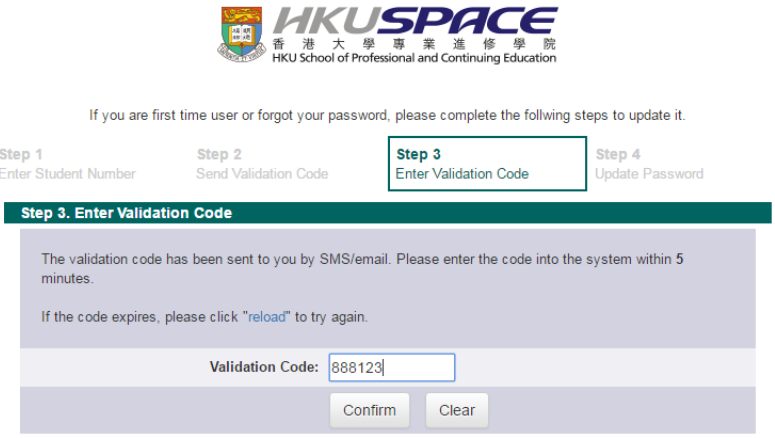
2. Send Validation Code

Select to receive validation code by either mobile phone (SMS) or personal email and click “Confirm”.



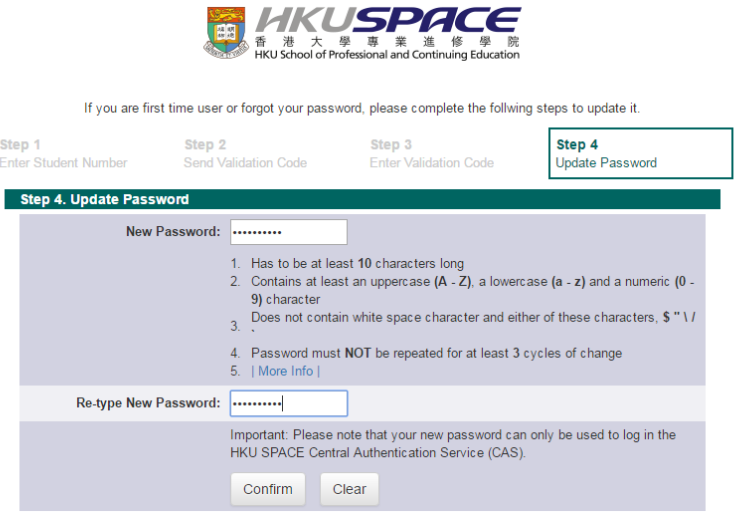
3. Enter Validation Code

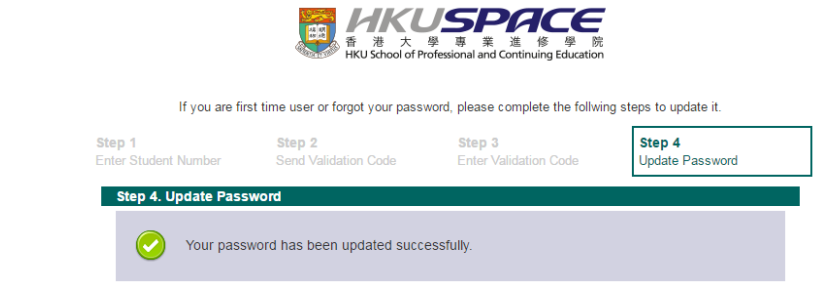
Enter the validation code you received and click “Confirm”.



4. Update Password

Enter your new account password and click “Confirm”. Once your password has been updated, a confirmation message will be shown. Acknowledgement will be sent to your mobile phone (SMS) and mailbox.




HKUSPACE
香港大學專業進修學院
HKU School of Professional and Continuing Education
If you are first time user or forgot your password, please complete the follwing steps to update it.
Step 1
Enter Student Number
Step 2
Send Validation Code
Step 3
Enter Validation Code
Step 4
Update Password
Step 4. Update Password
Your password has been updated successfully.

100% 16:18
HKU SPACE
刪除
短訊/多媒體訊息
2016年10月19日星期三
HKU SPACE: Your six-digit validation code is 888123.
16:17
IT Security Alert from HKU SPACE: Your computer account password has just been updated. If the request is not done by you, please email us at it.help@hkuspace.hku.hk .
16:18